






FEEDBACK POLICY

Policy No		NPC/IQAC/POLICY/010
Date		13/04/2023
Next Revision		2026
Issue No		02
Rev No		02
		
Prepared by	Verified By	Approved By

PRINCIPAL
NARAYANA PHARMACY COLLEGE
NELLORE - 524 002



FEEDBACK POLICY

Narayana Pharmacy College is always strong to provide Quality Education with good ambience and environment. To achieve this, Narayana Pharmacy College has adopted a feedback system that takes suggestions from different stakeholders such as Students, Teachers, Alumni and employers of each programme for every academic year. All the Stakeholders will be provided by the Feedback forms and collects the filled in feedback forms. After analyzing the feedback collection, the valuable suggestions given by the stakeholders are considered and necessary actions are executed and submitted the action report to the appropriate bodies.

FEEDBACK PROCESS

- ▶ Feedback is collected regularly from following Stakeholders:
 - Students
 - Teachers
 - Alumni
 - Employers
- ▶ every year, Stake holder Questionnaires will be updated on need basis.
- ▶ Feedback forms are created based on Curriculum and College ambiences. Regularly feedback is collected from the Stake holders.
 - Students, Teachers and Employers-Online / Allotted Specific Timeline.
 - Alumni - Alumni meet (Every Year)
- ▶ The Stake holders are asked to fill the form and give the remarks
- ▶ the feedback given by the Stake holders is consolidated and analyzed. The report is generated stakeholder wise, reviewed in department meeting and further in the IQAC and any remedial measures to be taken are discussed in the governing body meetings.





- ▶ for each question Target has been set before the collection of feedback. From the analysis report all the suggestions given by the stake holders are forwarded to the department advisory committee and also recommend to take necessary actions for the questions below target to meet the industry requirements and real-time problem-solving skills.
- ▶ Feedback Collection is applicable to all courses and collected through offline during Alumni meet and regular academic schedule. Feedback receiver is Head of the Department and frequency of the feedback collection once in a Year.

CONSOLIDATION AND CORRECTIVE ACTIONS TAKEN

- ▶ IQAC has created a committee to evaluate the feedback reviewed by the Departments.
- ▶ Training is conducted by various sources through Placement Cell to enhance student's knowledge in trending technologies.
 - ▶ All Departments conduct various value-added courses for the development of Students.
 - ▶ All Departments arrange Industrial Visits to get exposure on real time applications and work environments. All the required Facilities were provided to the Faculty and the students to complete online courses like NPTEL.
 - ▶ Additional Classes are arranged for the students (academically Weak Students) to make them confident and achieve better results in analytical papers for University examinations.

